

CHIEF OF DETECTIVES

NOTICE 1.8

June 7, 2018

TO: All Concerned Personnel

FROM: Chief of Detectives

SUBJECT: MONITORING INMATE TELEPHONE CALLS – REVISED; AND, INMATE TELEPHONE MONITORING COORDINATOR – DEACTIVATED

This Notice supersedes Chief of Detectives Notice, Monitoring Inmate Telephone Calls, dated March 25, 2009, by establishing new procedures for the monitoring and recording of inmate telephone calls.

As outlined in the previous Chief of Detectives Notice, under California State law, conversations between an inmate and their attorney, religious advisor or licensed physician are privileged communications which may not be monitored or recorded. Additionally, the inmate's first three telephone calls given at the time of booking shall not be monitored when they are made for the purpose of obtaining legal representation.

Currently, all Department jail facilities are equipped with the Intelmate telephonic monitoring system that allows real-time monitoring and recording of all inmate telephone calls made from a Department custodial cell. All inmates booked into a LAPD jail facility are now issued a Personal Identification Number (PIN). Prior to placing a telephone call, the inmate is required to enter his/her PIN and pass a voice verification test. Once the call is placed, the inmate and the call recipient receive an auditory notification that their communications may be monitored and that the recipient is responsible for all collect telephone charges. If the telephone call recipient accepts the collect charges, a connection is established. The notification that the call may be monitored is given at the beginning of the telephone call and thereafter every three to five minutes. The recording system also allows for the digital download of inmate calls to external drives (e.g., memory sticks, thumb drives, etc.), compact discs and electronic transfer via e-mail.

Note: The inmate's PIN eliminates the need of an investigating officer to manually search through all inmate telephone calls to locate the targeted conversation(s). Furthermore, the Intelmate telephonic monitoring system provides life time storage and recall of all inmate telephone recordings.

INMATE TELEPHONE MONITORING REQUEST. An Investigating Officer (I/O) requiring access to an inmate's telephone communications for the purposes of a criminal investigation should contact the concerned LAPD jail facility and obtain the inmate's PIN. Once the inmate's PIN has been obtained, the I/O can log in to the Intelmate website (www.intelmate.net) and access the inmate's telephone calls by entering the PIN in the designated search field. The search will provide the I/O with all telephone communications, both live and recorded, for that specific inmate while in LAPD custody. All telephone recordings can be digitally downloaded or electronically sent via Department e-mail.

Note: All inmates are issued a new PIN each time they are booked into a LAPD jail facility.

INVESTIGATIVE ANALYSIS SECTION RESPONSIBILITIES. The Investigative Analysis Section shall be responsible for providing access and instruction on the use of the Intimate telephonic monitoring system.

Should you have any questions regarding this Notice, contact Investigative Analysis Section, Detective Bureau, at (213) 486-7010.

APPROVED:

A handwritten signature in black ink, appearing to read "Justin Eisenberg", written over the printed name.

JUSTIN EISENBERG, Deputy Chief
Chief of Detectives

A handwritten signature in blue ink, appearing to read "Sean W. Malinowski", written over the printed name.

SEAN W. MALINOWSKI, Deputy Chief
Chief of Staff
Office of the Chief of Police

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