

## OFFICE OF THE CHIEF OF POLICE

### NOTICE

March 21, 2019

8.1

**TO:** All Department Personnel

**FROM:** Chief of Police

**SUBJECT:** COMMUNITY ONLINE REPORTING SYSTEM (CORS) – HIT AND RUN TRAFFIC COLLISION REPORTS ACTIVATED

The Department continuously evaluates new ways to better serve community members and increase efficiency. As part of that process, the Department now supports online reporting for non-injury, misdemeanor hit and run traffic collisions that have no reporting party follow-up. In 2018, these types of incidents generated thousands of radio calls and reports handled by officers. This new reporting system will significantly reduce the number of calls for service requiring a field officer's response.

In order for a hit and run report to qualify for online reporting, the following criteria shall be met:

- The collision must have occurred within the City of Los Angeles;
- The filer/Person Reporting (PR) must be at least 18-years old;
- The traffic collision did not result in any injuries;
- The incident did not involve weapons, violence, and/or threats of violence;
- There are no photos and/or videos of the incident occurring;
- The PR did not witness the collision; and,
- The PR does not have any follow-up information on who is responsible.

Community members may access the Community Online Reporting System (CORS) to file a hit and run report through <http://www.lapdonline.org> and then selecting "File a Police Report Online."

Communications Division will direct calls for service requesting reports for non-injury, hit and run traffic incidents meeting all of the criteria for online reporting to CORS, as part of the effort to better utilize patrol resources. Department personnel receiving a telephonic inquiry for an eligible report may, in addition to referring the PR to [lapdonline.org](http://www.lapdonline.org), offer the community member a smartphone-accessible filing link. To do so, Department personnel shall verify the caller has a smartphone and is willing to receive a text message before transferring the caller to the automated Text Back Filing Hotline at 1-833-387-4589.

Officers are also encouraged to educate community members about the additional reporting options now offered by the Department through CORS, as well as the benefits to the PR.

All Department Personnel

Page 2

8.1

Those benefits include: time savings, convenience of filing at any time and from anywhere, and a free Portable Document Format (PDF) copy of their final report automatically e-mailed to them upon approval. At the time of filing on CORS, a temporary report number will also be automatically generated for tracking and insurance purposes.

**NOTE:** Officers shall not mandate a community member use online reporting when already in direct contact with an individual seeking to file a report (e.g., responding to a citizen flag-down, dispatched to a radio call, or presented with a community member at an Area or Division front desk).

If you have any questions regarding this Notice, please contact Traffic Coordination Section, Traffic Group, at (213) 486-0680.



MICHEL R. MOORE  
Chief of Police

Distribution "D"