

OFFICE OF CONSTITUTIONAL POLICING AND POLICY

NOTICE
1.14

February 12, 2019

TO: All Department Personnel

FROM: Director, Office of Constitutional Policing and Policy

SUBJECT: DRIVER LICENSE AND IDENTIFICATION CARD RENEWAL DELAYS

The purpose of this Notice is to advise Department personnel that the California Department of Motor Vehicles (DMV) has encountered an issue with the Driver License and Identification Card Internet Renewal Application and Renewal by Mail.

As a result of this issue, individuals who renewed their driver license or identification (DL/ID) cards online or by mail with an expiration date of January 20, 2019 through March 31, 2019 may not have been issued new cards by the DMV. In addition, when officers conduct a DL/ID card inquiry via the California Law Enforcement Telecommunications System (CLETS), the status may show as expired with no pending renewal, even though the individual submitted a renewal application online or by mail.

Accordingly, officers should exercise flexibility and discretion when interacting with members of the public with DL/ID cards that expired between January 20, 2019 through March 31, 2019 who claim they renewed their cards online or by mail.

Should you have questions regarding this matter, please contact the Office of Constitutional Policing and Policy, at (213) 486-8730.


ARIF ALIKHAN, Director
Office of Constitutional Policing and Policy

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