

CUSTODY SERVICES DIVISION

DIVISIONAL ORDER NO. 6
18.2.2

August 28, 2019

TO: All Custody Services Division Personnel

FROM: Commanding Officer, Custody Services Division

SUBJECT: REQUESTING A RESCUE AMBULANCE (RA) BY RADIO FOR INMATES
REQUIRING EMERGENCY MEDICAL CARE

PURPOSE: The LAPD Manual Sections 4/210/15, 4/210.22, and the Office of the Chief of Police, Special Order No. 21 (2018) states all Department employees are responsible for requesting emergency medical services for arrestees when needed, including the request for a rescue ambulance. The LAPD Manual allows personnel to request an RA by notifying Communications Division either by radio or telephone. It has been observed Detention Officers and Detention Supervisors at Custody Services Division (CSD) have not received training on how to make a request for a RA over the Department radio. This Divisional Order provides direction on how to request a RA and to remind employees of the importance of communicating accurate and timely information when requesting a RA.

PROCEDURE: When responding to an occurrence inside our jail facilities and it is determined a RA is needed, Detention staff at the scene should utilize their Department issued handheld radio to make the request. This can be accomplished by utilizing the following steps:

STEP 1: Turn the channel selection knob clockwise on the Motorola hand-held radio to the radio frequency of the Area where your jail facility is located. The screen on the handheld radio will have the name of the divisional frequency you are on as you turn the channel selection knob.

STEP 2: Monitor the frequency for approximately five seconds to ensure the frequency is clear of any ongoing emergency broadcasts that may already be in progress (active help call, pursuit, etc.). If the radio traffic is clear or there is non-emergency communication on the frequency, proceed to STEP 3. ***If there is emergency air traffic ongoing, make the request over the phone.***

STEP 3: If there is no air traffic on the frequency or there is a cessation of the non-emergency air traffic, key the microphone button and voice the jail location you are from and ask for "Control."

Example: "Metropolitan Detention Center to Control"

Example: "77th Jail to Control"

Example "Valley Jail to Control"

The Communication Division radio operator will respond with words to the effect of “go ahead”

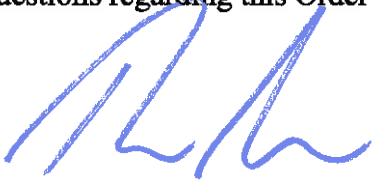
STEP 4: The Detention officer on the radio shall provide the basic information needed to dispatch a RA. The basic information follows a format describing the gender, age, conscious or not conscious, breathing or not breathing and nature of the medical injury if known.

Example: “I am requesting a RA to respond to the Valley Jail for a male, in custody, approximately 40-50 years old, conscious, breathing, complaining of shortness of breath”

Example: “I am requesting a RA to respond to 77th Jail for a female, in custody, approximately 25-35 years old, unconscious, breathing, unknown injury”

Example: “I am requesting a RA to respond to Metropolitan Detention Center for a male, approximately 50-60 years old, unconscious, not breathing, bleeding from the nose”

Questions regarding this Order may be referred to me, at (213) 356-3450.



ROLANDO SOLANO, Captain
Commanding Officer
Custody Services Division