When to Call
9-1-1
For Emergency Services

- *Crimes in Progress*
- *Medical Emergencies*
- *Fire Emergencies*

What is 911?

9-1-1 is the universal phone number that is dialed to reach emergency response by Ambulance, Police, and Fire Services. 9-1-1 can be dialed for life threatening situations or if they have the potential to become life threatening.

We accept TTY emergency calls

What do I do if I need police response, but I don't have an emergency?

Members of the community can dial our non-emergency police phone number (877) ASK-LAPD or (877) 275-5273.

Non-emergencies are non-life-threatening situations which require a police report and/or a police response.

For further information, visit:

https://myla311.lacity.org

Through our Community Online Reporting Systems, specific reports can be filed online at:

https://lapdonline.org/file-a-police-report/

What do I do if I do not speak English?

When a caller does not know English, they will be asked what language they speak. We have dedicated Spanish speaking personnel who can answer calls for the Spanish speaking community.

For languages other than English and Spanish, members of the community will be trasferred to our language line. Pelase provide your preferred language when a 9-1-1 operator answers the call, and you will be connected to an interpreter who can translate.

If I am unable to speak, can I text to 9-1-1?

During an emergency, you can text "911" from your mobile device if you are unable to call us. The Los Angeles Police Department does not offer text-to-911 services for non-emergencies.

9-1-1 abuse is a violation of CA Penal Code Section 653(X), and may result in criminal prosecution.