

Los Angeles Police Department  
CRITICAL INCID RESP/SUP/MGR  
1850-10342

**Instructional Goal:** To provide the student with a working knowledge of Critical Incident Management; Command, Control and Coordination techniques; Incident Command System (ICS) review; Department References and Policies to be utilized to successfully respond and manage a major incident.

**Performance Objectives:** Using learning activities, directed questions, group dialogue, and practical applications, the students will:

- Receive Critical Incident Management overview
- Overview of the basic ICS command structure with review of best practices and lessons learned
- Demonstrate practical knowledge of the functions and principles of ICS
- Receive overview on how to achieve and maintain situational awareness

**I. Welcome and Introductions (30 Min)**

- A. Expectations for the Day
  - 1. Full participation
  - 2. Respect for Others
    - a. We are all at different levels
    - b. Using real incidents help us to improve – not meant to devalue
  - 3. Ask Questions

**II. Overview of ICS (30 Min)**

- A. Personnel should adhere to ICS Principles:
  - 1. Accountability
  - 2. Check-In
  - 3. Demobilization
  - 4. Incident Action Planning
  - 5. Unity of Command
  - 6. Personal Responsibility
  - 7. Span of Control
  - 8. Resource tracking

**III. Command and General Staff Positions (1 Hour)**

- A. Roles and Responsibilities
  - 1. Incident Commander
  - 2. Finance/Administration Section Chief
  - 3. Logistics Section Chief
  - 4. Operations Section Chief
  - 5. Planning Section Chief

**IV. Command Post Overview (1 Hour)**

- A. Critical components of a Command Post –
  - 1. Command Post locations and set-up
  - 2. Mission - Use Pictures of Command Posts/Staging Areas to reinforce
  - 3. Best methods to obtain and maintain situational awareness
  - 4. Lessons Learned

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**V. Commander's Intent (1 Hour)**

- A. The Importance of a Commander's Intent Briefing
  - 1. Purpose of the Commander's Intent Briefing
  - 2. Discuss Examples – Video
  - 3. Best Practices - Discussion and Critique

**VI. Incident Biopsy (1 Hour)**

- A. Lessons Learned / Best Practices
  - 1. 27<sup>th</sup> Street Explosion
  - 2. Brush Fires
  - 3. 2020 and 2021 Protests
- B. Discussion on Cascading incidents
  - 1. Incidents within an event
- C. Critical Incident Debriefing
  - 1. Hot wash
  - 2. After Action Report

**VII. Practical Application – Tabletop Scenario (1 Hour 40 min)**

- A. Scenario Preparation
  - 1. Identify Breakout Groups
  - 2. Scenario will run for 30 minutes uninterrupted
  - 3. Brief – Scenario
- B. PART I - Scenario – Implementation
  - 1. Scenario information received at Command Post
- C. PART II - Scenario Brief Backs on:
  - 1. Organizational Structure
  - 2. Planning
  - 3. Objectives
  - 4. Priorities
  - 5. Resources

**VIII. Enhanced Practical Application (50 Min)**

- A. PART I - Scenario – Cascading Effects
  - 1. Progressive Injects
  - 2. Increased obstacles
  - 3. Time pressures
  - 4. Political Expectations
- B. PART II - Scenario Brief Backs on:
  - 1. Organizational Structure
  - 2. Planning

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3. Objectives
4. Priorities
5. Resources

C. Critical Incident Management

1. How have the Objectives changed?
2. How has the organizational structure expanded?
3. What are the new priorities?
4. What additional resources are needed?
5. What are the resources needed from other agencies?

**IX. Incident Debrief - THROUGH the Event**

**(30 Min)**

- A. Communication and Messaging – PIO Must Do List
  1. Community Follow Through – External Messaging
  2. Next Watch – Internal Messaging
  3. Consistency and Compassion
  4. Employee Wellness / Critical Stress Debrief
  
- B. Debrief class scenario
  1. Biggest “Take A-ways”
  2. Next Steps to increase Department learning