

OFFICE OF THE CHIEF OF POLICE

NOTICE
11.2

December 16, 2021

TO: All Department Personnel

FROM: Chief of Police

SUBJECT: COMMUNITY ENGAGEMENT CODE - REMINDER

The purpose of this Notice is to reiterate the importance of community engagement and officer usage of the *C6ME-Community Engagement* disposition code.

One of the major facets of the Computer Aided Dispatch (CAD) system is the increased transparency it allows in accounting for the time officers spend in the community. Administrative Order No. 19, dated October 22, 2020, established the disposition guidelines for CAD. Major components contained in this section are C6ME (Code 6 Community Engagement) and the "Recap" option of CME (also pertaining to Community Engagement).

Any community contact that a member of the public or officer initiates which results in an action beyond the traditional scope of a radio call or citizen flag-down should be considered for coding as "Community Engagement" (e.g., providing counsel/advice, resources, or participating in a spontaneous sporting activity).

Community engagement builds lasting relationships and rapport with members of the public we serve. When officers strengthen these constructive connections, they help ensure the next officer's success in interacting with the same community member(s). The Department's intent is to encourage and capture these interactions so that the statistics produced by an Area reflect positive instances of community engagement.

Presently, there are three ways that the CAD system captures community engagement:

1. Code 6 - When officers place themselves Code 6 solely for the purpose of community engagement. Upon completion of the incident, an officer shall:
 - Select the appropriate disposition code;
 - Select "CME - Community Engagement" in the "Recap" option; and,
 - Indicate the amount of engagement time in minutes within the "Recap" comment section (e.g., 1 hour and 10 minutes would be denoted as "70").
2. Radio Call - When an officer engages with the community during a radio call, the officer shall select "CME - Community Engagement" in the "Recap" option and indicate the time spent in minutes in the "Recap" comment section; or,

3. Status Change - When an officer conducts a status change for "Community Engagement," the time spent will be automatically captured by the CAD system.

Community engagement is not limited to a specific unit, geographic Area, or bureau. Every sworn officer possesses the capability to build lasting connections and perpetuate the Department's Core Values of "Service to Our Communities" and "Quality Through Continuous Improvement."

If you have questions regarding this matter, please contact the Evaluation and Administration Section, Office of Operations, at (213) 486-6050.

A handwritten signature in blue ink, consisting of a stylized 'M' and 'R' intertwined.

MICHEL R. MOORE
Chief of Police

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