2024 SUMMARY OF COMPLAINTS

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POLICE DEPARTMENT

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A listing of the adjudication of other allegations involving the demonstration of bias (such as an improper remark, detrimental workplace behavior, or discourtesy with a basis in a protected class).

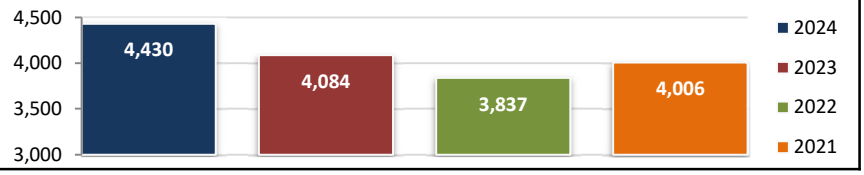
SUMMARY OF COMPLAINTS INITIATED IN 2024

This summary of complaints includes information on the source of complaints, types of allegations received, the disposition of those allegations, and the resulting discipline.

The data on this page provides information about the number and source of complaints based on complaints initiated in 2024, and provides a comparison of complaints initiated in 2024 against prior years. The data on the remaining pages is based solely on closed complaints. For closed complaints, data such as final allegation type and complaint disposition are presented, along with comparisons against prior years. However, because complaints closed in one year may have been initiated in a prior year, the data does not necessarily depict any pattern or trends regarding employee conduct in any particular year.

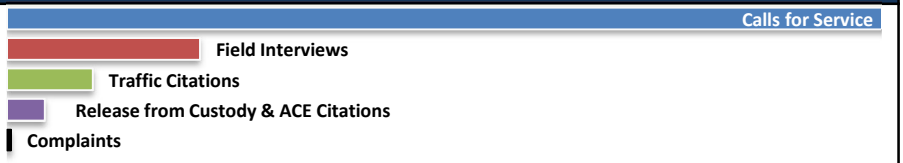
a. COMPLAINTS INITIATED IN 2024 COMPARED TO PRIOR YEARS

Year	Number
Complaints Initiated in 2024	**4,430**
Complaints Initiated in 2023	4,084
Complaints Initiated in 2022	3,837
Complaints Initiated in 2021	4,006



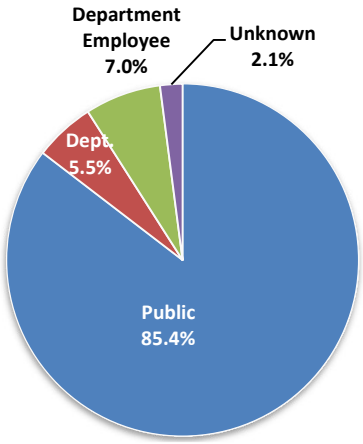
b. CONTACTS WITH THE PUBLIC COMPARED TO COMPLAINTS INITIATED BY THE PUBLIC IN 2024

Calls for Service Received in 2024	896,628
Field Interviews Conducted in 2024	47,528
Traffic Citations Issued in 2024	21,116
Criminal Citations Issued in 2024	9,356
Complaints Initiated by the Public in 2024	**4,247**



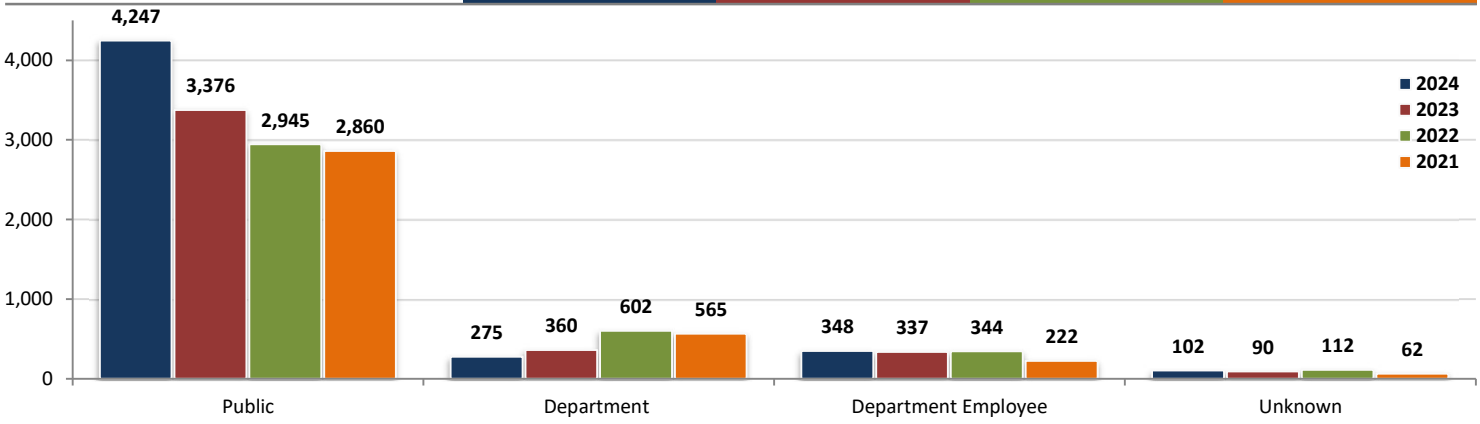
c. BREAKDOWN OF COMPLAINANTS BASED ON COMPLAINTS INITIATED IN 2024 (a single complaint can have multiple complainants)

Source	Initiated (%)
Public	**4,247 (85.4%)**
Public Person	4,126 (83.0%)
LA City Employee (non-LAPD)	87 (1.7%)
Other Law Enforcement Agency	27 (0.5%)
Prosecutor (City, DA, Federal)	7 (0.1%)
Department	**275 (5.5%)**
Department Employee	**348 (7.0%)**
Unknown	**102 (2.1%)**
(includes anonymous complaints)	
Total	**4,972 (100.0%)**



d. BREAKDOWN OF COMPLAINANTS BASED ON COMPLAINTS INITIATED - 2024 COMPARED TO PRIOR YEARS (a single complaint can have multiple complainants)

	2024	2023	2022	2021
Source	**Complaints (%)**	**Complaints (%)**	**Complaints (%)**	**Complaints (%)**
Public	4,247 (85.4%)	3,376 (81.1%)	2,945 (73.6%)	2,860 (77.1%)
Department	275 (5.5%)	360 (8.6%)	602 (15.0%)	565 (15.2%)
Department Employee	348 (7.0%)	337 (8.1%)	344 (8.6%)	222 (6.0%)
Unknown	102 (2.1%)	90 (2.2%)	112 (2.8%)	62 (1.7%)
Total	4,972 (100.0%)	4,163 (100.0%)	4,003 (100.0%)	3,709 (100.0%)



SUMMARY OF COMPLAINTS CLOSED IN 2024

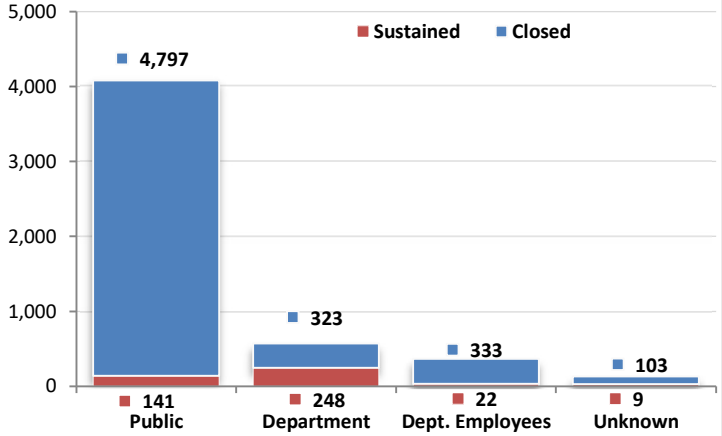
a. COMPLAINTS CLOSED IN 2024

Total number of complaints closed in 2024 (complaints may have been initiated in prior years)	**4,467**

b. BREAKDOWN OF COMPLAINANTS BASED ON COMPLAINTS CLOSED IN 2024 AND RATE SUSTAINED (a single complaint can have multiple complainants)

Source	Closed	Sustained (Rate)
Public	**3,942**	**141 (3.6%)**
Public - Person Involved	3,320	109 (3.3%)
Public - Third Party	514	21 (4.1%)
LA City Employee (non-LAPD)	63	2 (3.2%)
Other Law Enforcement Agency	26	6 (23.1%)
Defense Attorney	11	0 (0.0%)
Prosecutor (City, DA, Federal)	8	3 (37.5%)
Judge	0	0 (0.0%)
Department	**323**	**248 (76.8%)**
Dept. Employees	**333**	**22 (6.6%)**
Sworn Employee	272	18 (6.6%)
Civilian Employee	61	4 (6.6%)
Unknown	**103**	**9 (8.7%)**
Total*	**4,701**	**420 (8.9%)**

*Total exceeds number of complaints closed because one complaint may have multiple complainants.



c. EMPLOYEES CITED IN COMPLAINTS CLOSED IN 2024

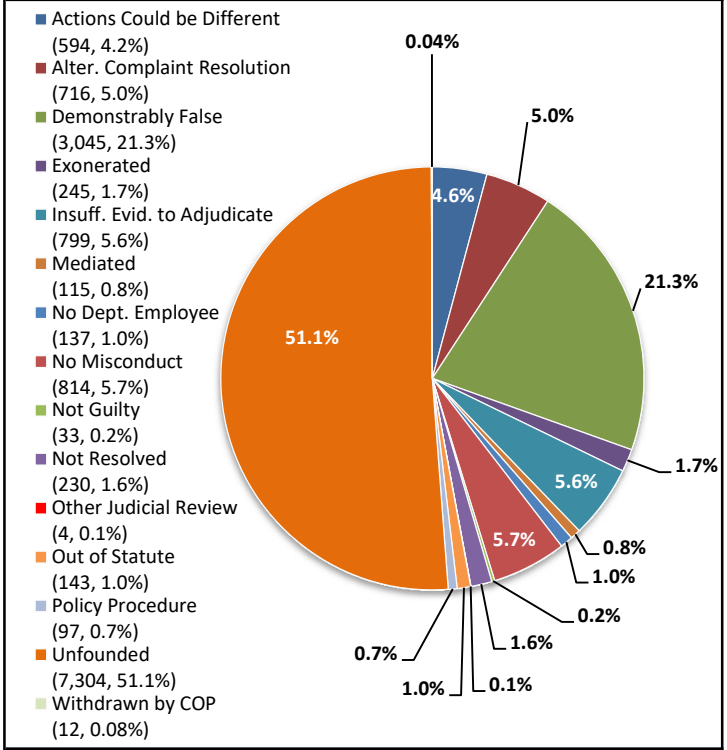
Total all Department employees (as of 12/15/2024)	**11,641 (100.0%)**		**Employees cited in complaints (as % of all employees)**	**3,882 (33.3%)**
Sworn Employees (as % of all employees)	8,797 (75.6%)		Sworn with Sustained complaints (as % of all Sworn)	302 (3.4%)
Civilian Employees (as % of all employees)	2,844 (24.4%)		Civilian with Sustained complaints (as % of all Civilians)	25 (0.9%)

Sustained Civilians ■ Sustained Sworn ■ Employees Cited ■ Total Employees

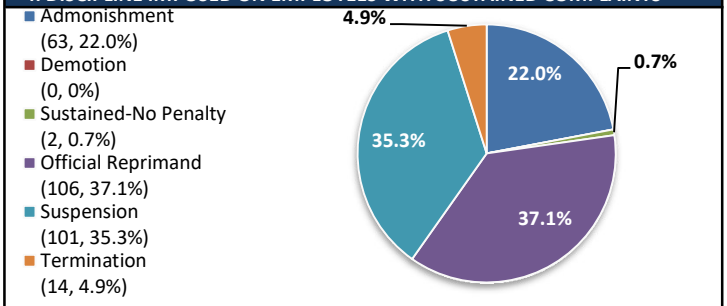
d. ALLEGATIONS MADE AND SUSTAINED FOR COMPLAINTS CLOSED IN 2024

Allegation Type	Made	Sustained (Rate)
Neglect of Duty	3,406	254 (7.5%)
Unbecoming Conduct	3,292	116 (3.5%)
Discourtesy - General	1,814	29 (1.6%)
Biased Policing	1,766	0 (0.0%)
Detention Violation	992	6 (0.6%)
Unauthorized Force	923	11 (1.2%)
Detrimental Workplace Behavior	576	20 (3.5%)
Search Violation	535	11 (2.1%)
Unauthorized Tactics	379	23 (6.1%)
Other Policy/Rule	297	18 (6.1%)
Improper Remark	160	17 (10.6%)
Sexual Misconduct	148	5 (3.4%)
False Statements	132	21 (15.9%)
Body-Worn/Digital In-Car Video Violation	91	42 (46.2%)
Discourtesy - Bias	78	1 (1.3%)
Domestic Incident/Altercation	70	17 (24.3%)
Undetermined	65	0 (0.0%)
Financial Dishonesty	55	21 (38.2%)
Unequal Treatment Violation - Workplace	55	0 (0.0%)
Failure to Appear/Failure to Qualify	36	18 (50.0%)
Vehicle Pursuit Violation	24	10 (41.7%)
Safety Belt Violation	22	3 (13.6%)
Driving While Impaired	21	19 (90.5%)
Misleading Statements	18	6 (33.3%)
Inequitable Conduct	15	0 (0.0%)
Insubordination	15	12 (80.0%)
Alcohol Related (Not DWI)	12	4 (33.3%)
Unwelcome Sexual Advance - Workplace	12	0 (0.0%)
Shooting Violation	10	7 (70.0%)
Driving/Traffic Collision	7	3 (42.9%)
Narcotics/Drugs	7	2 (28.6%)
Negligent Discharge	5	5 (100.0%)
Total	**15,038**	**701 (4.7%)**

e. DISPOSITION OF ALLEGATIONS NOT SUSTAINED



f. DISCIPLINE IMPOSED ON EMPLOYEES WITH SUSTAINED COMPLAINTS



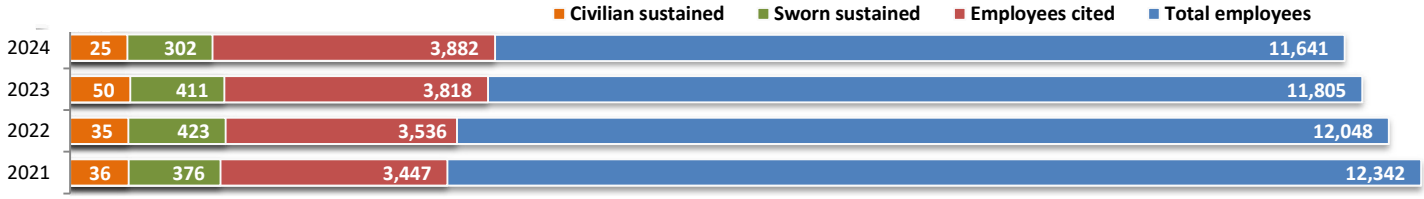
Unable to Impose Penalty: 64 (employee separated from Department before penalty was imposed; e.g. resigned, previously terminated)

SUMMARY OF COMPLAINTS CLOSED IN 2024

a. COMPLAINTS CLOSED AND EMPLOYEES CITED IN 2024 COMPARED TO PRIOR YEARS

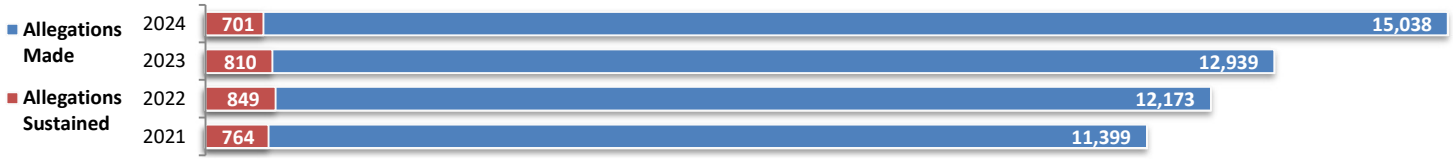
	2024	2023	2022	2021
Total all Department employees	11,641	11,805	12,048	12,342
Sworn Employees (as % of all employees)	8,797 (75.6%)	8,992 (76.2%)	9,239 (76.7%)	9,518 (77.1%)
Civilian Employees (as % of all employees)	2,844 (24.4%)	2,813 (23.8%)	2,809 (23.3%)	2,824 (22.9%)
Employees cited in complaints*	3,882	3,818	3,536	3,447
Employees with sustained complaints*	327	461	458	412
Sworn Employee - Sustained (as % of all Sworn)	302 (3.4%)	411 (4.6%)	423 (4.6%)	376 (4.0%)
Civilian Employee - Sustained (as % of all Civilian)	25 (0.9%)	50 (1.8%)	35 (1.2%)	36 (1.3%)

*Employees are counted based on distinct serial numbers.



b. ALLEGATIONS CLOSED IN 2024 COMPARED TO PRIOR YEARS

	2024			2023			2022			2021		
	Made	Sustained	(Rate)	Made	Sustained	(Rate)	Made	Sustained	(Rate)	Made	Sustained	(Rate)
Allegations	15,038	701	(4.7%)	12,939	810	(6.3%)	12,173	849	(7.0%)	11,399	764	(6.7%)



c. DISPOSITION OF ALLEGATIONS NOT SUSTAINED IN 2024 COMPARED TO PRIOR YEARS

Disposition	2024	2023	2022	2021
Actions Could Be Different	594 (4.2%)	786 (6.5%)	928 (8.2%)	963 (9.1%)
Alternative Complaint Resolution	716 (5.0%)	337 (2.8%)	167 (1.5%)	125 (1.2%)
Demonstrably False	3,045 (21.3%)	2,785 (23.0%)	1,686 (14.9%)	1,088 (10.2%)
Exonerated	245 (1.7%)	275 (2.3%)	299 (2.6%)	232 (2.2%)
Insufficient Evidence to Adjudicate	799 (5.6%)	585 (4.8%)	744 (6.6%)	915 (8.6%)
Mediated	115 (0.8%)	45 (0.4%)	39 (0.3%)	128 (1.2%)
No Department Employee	137 (1.0%)	113 (0.9%)	136 (1.2%)	175 (1.6%)
No Misconduct	814 (5.7%)	688 (5.7%)	707 (6.2%)	687 (6.5%)
Not Guilty	33 (0.2%)	68 (0.6%)	35 (0.3%)	41 (0.4%)
Not Resolved	230 (1.6%)	237 (2.0%)	275 (2.4%)	177 (1.7%)
Not Sustained	0 (0.0%)	0 (0.00%)	0 (0.0%)	0 (0.0%)
Other Judicial Review	4 (0.0%)	2 (0.0%)	3 (0.03%)	5 (0.05%)
Out of Statute	143 (1.0%)	328 (2.7%)	78 (0.7%)	38 (0.4%)
Policy/Procedure	97 (0.7%)	61 (0.5%)	72 (0.6%)	50 (0.5%)
Unfounded	7,304 (51.1%)	5,789 (47.8%)	6,148 (54.3%)	5,997 (56.4%)
Withdrawn	12 (0.08%)	22 (0.2%)	4 (0.0%)	7 (0.1%)
Total	14,288 (100%)	12,121 (100%)	11,321 (100%)	10,628 (100%)

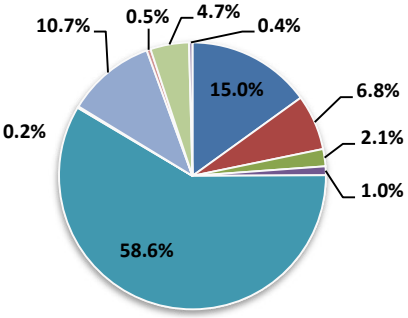
d. DISCIPLINE IMPOSED ON EMPLOYEES WITH SUSTAINED COMPLAINTS IN 2024 COMPARED TO PRIOR YEARS

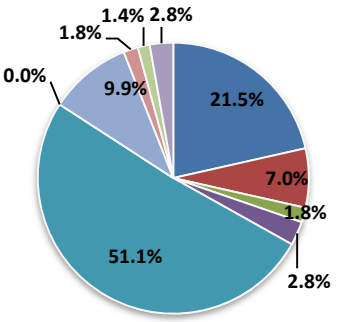
Penalty	2024	2023	2022	2021
Admonishment	63 (22.0%)	78 (18.2%)	111 (25.7%)	122 (30.3%)
Demotion	0 (0.0%)	1 (0.2%)	0 (0.0%)	0 (0.0%)
Sustained-No Penalty	2 (0.7%)	13 (3.0%)	31 (7.2%)	24 (6.0%)
Official Reprimand*	106 (37.1%)	151 (35.3%)	127 (29.4%)	90 (22.4%)
Suspension	101 (35.3%)	167 (39.0%)	143 (33.1%)	157 (39.1%)
Termination	14 (4.9%)	18 (4.2%)	20 (4.6%)	9 (2.2%)
Total	286 (100%)	428 (100%)	432 (100%)	402 (100%)
Unable to Impose Penalty	64	67	77	64

SUMMARY OF COMPLAINTS CLOSED IN 2024

a. DISTRIBUTION OF COMPLAINTS BY EMPLOYEE FUNCTION (based on complaints closed in 2024)

Function	Complaints	Sustained (%)
Administrative	608 (15%)	61 (21%)
Case Carrying Investigator	273 (6.8%)	20 (7.0%)
Communications	84 (2.1%)	5 (1.8%)
Custody	42 (1.0%)	8 (2.8%)
Patrol	2,367 (59%)	145 (51.1%)
Reserve Police Officers	8 (0.2%)	0 (0.0%)
Specialized Enforcement	434 (11%)	28 (9.9%)
Technical Services/Maintenance	19 (0.5%)	5 (1.8%)
Traffic	189 (4.7%)	4 (1.4%)
Unknown/Unassigned	16 (0.4%)	8 (2.8%)
Total*	4,040 (100%)	284 (100%)





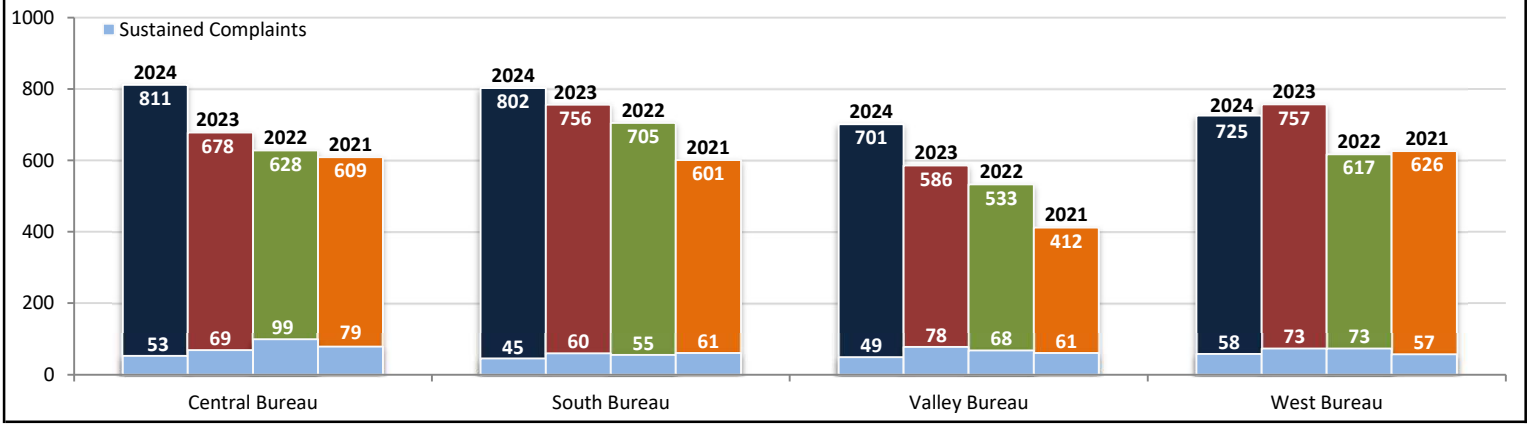
*Functional totals may not equal total closed complaint total due to missing employee function.

b. RATE OF SUSTAINED COMPLAINTS BY EMPLOYEE FUNCTION - 2024 COMPARED TO PRIOR YEARS

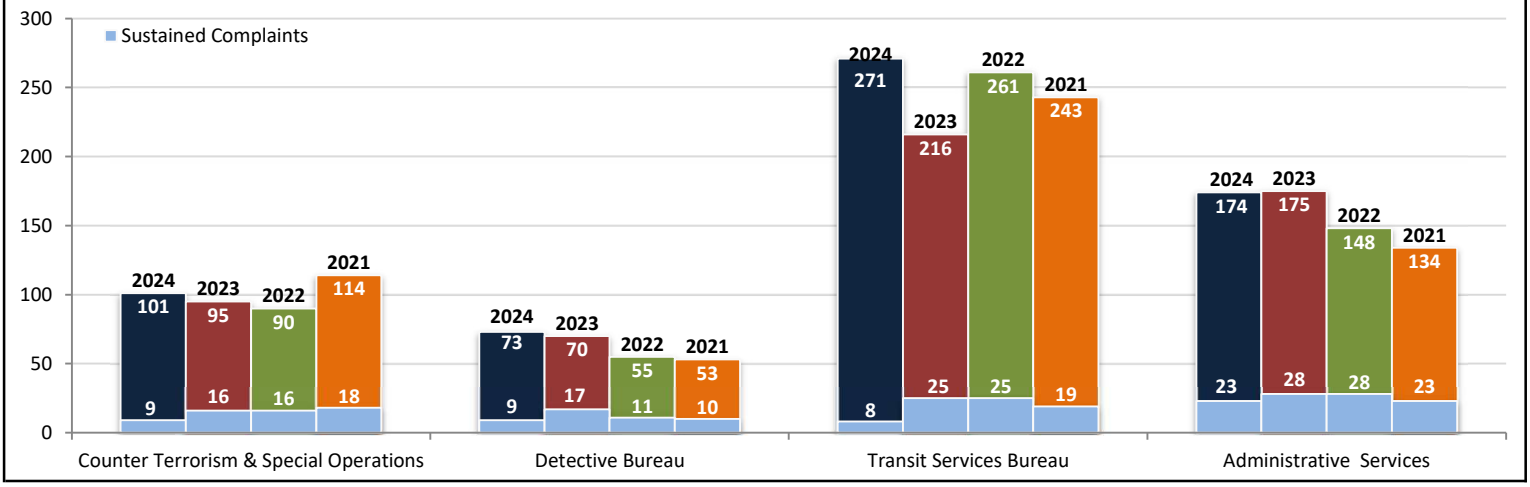
	2024		2023		2022		2021	
Function	**Closed**	**Sustained (Rate)**	**Closed**	**Sustained (Rate)**	**Closed**	**Sustained (Rate)**	**Closed**	**Sustained (Rate)**
Administrative	608	61 (10%)	637	77 (12%)	506	72 (14%)	508	81 (16%)
Case Carrying Investigator	273	20 (7%)	222	22 (10%)	232	29 (13%)	243	19 (8%)
Communications	84	5 (6%)	86	4 (5%)	83	7 (8%)	66	7 (11%)
Custody	42	8 (19%)	45	13 (29%)	23	9 (39%)	38	12 (32%)
Patrol	2,367	145 (6%)	2,170	230 (11%)	1,926	218 (11%)	1,718	201 (12%)
Reserve Police Officers	8	0 (0%)	5	1 (20%)	5	4 (80%)	9	0 (0%)
Specialized Enforcement	434	28 (6%)	349	28 (8%)	356	39 (11%)	350	28 (8%)
Technical Services/Maintenance	19	5 (26%)	14	7 (50%)	14	8 (57%)	6	2 (33%)
Traffic	189	4 (2%)	156	14 (9%)	198	14 (7%)	195	9 (5%)
Unknown/Unassigned	16	8 (50%)	135	6 (4%)	122	7 (6%)	110	8 (7%)
Total*	4,040	284 (7%)	3,819	402 (11%)	3,465	407 (11.7%)	3,243	367 (11.3%)

*Functional totals may not equal total closed complaint total due to missing employee function or contain employees with multiple functional types

c. COMPLAINTS CLOSED VS. COMPLAINTS SUSTAINED FOR GEOGRAPHIC BUREAUS - 2024 COMPARED TO PRIOR YEARS



d. COMPLAINTS CLOSED VS. COMPLAINTS SUSTAINED FOR SPECIALIZED BUREAUS - 2024 COMPARED TO PRIOR YEARS

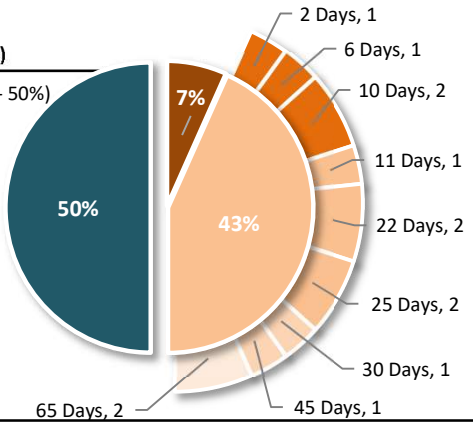


SUMMARY OF COMPLAINTS CLOSED IN 2024

a. DIRECTED BOARD OF RIGHTS: HOW BOARD OF RIGHTS PANELS DECIDED THE CASES OF 30 EMPLOYEES SENT TO HEARING BY THE CHIEF OF POLICE FOR TERMINATION

Panel vs Chief of Police (# of cases - %)

- Same as COP - Termination (15 - 50%)
- Not Guilty (2 - 7%)
- Lesser Penalty (13 - 43%)



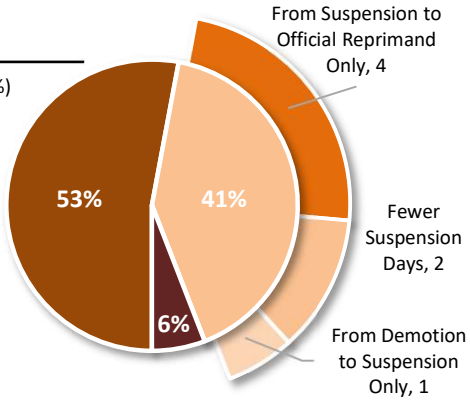
Allegations in cases resulting in lesser or no penalties

Not Guilty Cases	Lesser Penalty Cases
Unbecoming Conduct	Alcohol Related
Misleading Statements	Body Worn/DICVS Violat.
False Statements	Discourtesy
Neglect of Duty	Domestic Altercation
	Driving While Impaired
	Financial Dishonesty
	Neglect of Duty
	Negligent Discharge
	Other Policy/Rule
	Sexual Misconduct
	Unbecoming Conduct

b. OPTED BOARD OF RIGHTS: HOW BOARD PANELS DECIDED THE CASES OF 17 EMPLOYEES WHO OPTED TO APPEAL DISCIPLINE IMPOSED BY THE CHIEF OF POLICE

Panel vs Chief of Police (# of cases - %)

- Not Guilty/Out of Statute (9 - 53%)
- Lesser Penalty (7 - 41%)
- Same as COP (0)
- Higher Penalty (1 - 6%)



Allegations in Opted Board of Rights cases by Panel Decisions

Not Guilty/OOS	Lesser Penalty
Detrimental Workplace Beh.	Domestic Altercation
Discourtesy	Domestic Incident
Neglect of Duty	Neglect of Duty
Shooting Violation	Shooting Violation
Unauthorized Force	Unauthorized Tactics
Unauthorized Tactics	Unbecoming Conduct
Unbecoming Conduct	
Higher: fr. 10 to 15 days	
Shooting Violation	
Unauthorized Force	
Unauthorized Tactics	

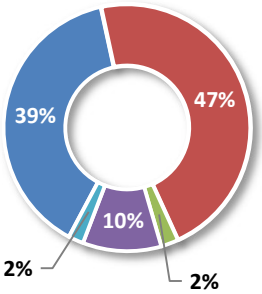
c. ADJUDICATION OF BIASED POLICING (BP) ALLEGATIONS

BP complaints closed:	**858**
BP allegations made:	**1766**

Disposition of BP Allegations

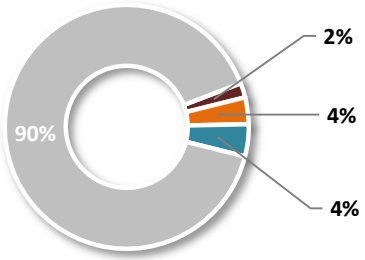
- Demonstrably False (39%)
- Unfounded (47%)
- Insuff. Evid. to Adjudicate (2%)
- ACR/Mediated (10%)
- Other (2%)

Other includes: Out of Statute, No Dept. Employee, Not Resolved No Misconduct, and Duplicate



ADJUDICATION OF NON-BIASED POLICING (BP) ALLEGATIONS IN BP COMPLAINTS

Disposition of the 2,022 Non-BP allegations also made in BP complaints



- Sustained (2%)
- ACR/Mediated (4%)
- Actions Could Be Different (4%)
- Not Sustained (90%)

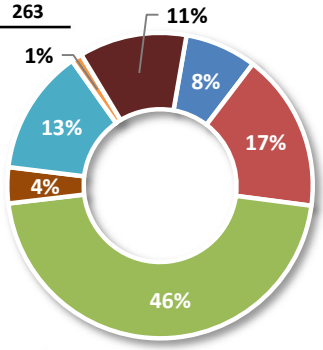
SUSTAINED ALLEGATIONS
BWV/DICV Violation
Detention Violation
Discourtesy
Neglect of Duty
Search Violation

d. DEMONSTRATION OF BIAS: ADJUDICATION OF NON-BIASED POLICING COMPLAINTS WITH ALLEGATIONS THAT EMPLOYEE ACTIONS DEMONSTRATED BIAS

Complaints alleging demonstration of bias:	**135**
Allegations that employee demonsrated bias:	**263**

Disposition of allegations (# of allegations - %)

- Not Misconduct (20 - 8%)
- Demonstrably False (44 - 17%)
- Unfounded (121 - 46%)
- Mediated/ACR (10 - 4%)
- Not Sustained (35 - 13%)
- Actions Could be Different (ACBD) (3 - 1%)
- Sustained (30 - 11%)



*Four complaints contain all sustained allegations

Not Misconduct includes: No Misconduct and Exonerated

Not Sustained includes: Not Guilty, Not Resolved, Insufficient Evidence to Adjudicate, and Out of Statute

Discipline/Correction Actions taken in Demonstration of Bias complaints

Sustained Allegations	Penalty Imposed
Detrimenatal Workplace Behiavior	Retired prior to Directed BOR
Improper Remark	Suspension (22 days)
Discourtesy Ethinic	Termination
	Suspension (22 days)

Actions Could Be Diff. Allegations	Corrective Action Taken
Detrimental Workplace Behavior	Counseled by Supervisor
Improper Remark	

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