



## LOS ANGELES POLICE DEPARTMENT

### Mental Evaluation Unit

## 911 Checklist

If your family member is in crisis and is a danger to themselves or others,

**Call 911**

Hold this list in your hand when you call 911, so you can read from it.

Give the dispatcher the following information:

- ┌ **Your name**
- ┌ **Address** to which the police should respond
- ┌ **Nature** of the crisis (*Why you need the police*)
- ┌ **Prior or current violent behavior**
- ┌ **Weapons or access to weapons**
- ┌ **Name** of your family member in crisis
- ┌ **Age** of family member
- ┌ **Height & weight** of family member
- ┌ **Clothing** description of family member
- ┌ **CURRENT location** of family member
- ┌ **Diagnosis** (*Mental Health and/or Medical*)
- ┌ **Current medications** (*On or Off?*)
- ┌ **Drug use** (*current or past*)
- ┌ **Triggers** (*what upsets them?*)
- ┌ State what has helped in **previous police contacts**
- ┌ **Identify other persons in the residence** or at the location

**IMPORTANT:** *You are asking a stranger to come into your home to resolve a crisis. They will only have the information that you provide to them. It is a good practice to gather as much of this information as possible before a crisis occurs.*

## THE POLICE RESPONSE:

*What to expect...*

*Who will respond to your crisis?*

- The 911 operator will dispatch **uniformed patrol officers** to your location.
- Officers will detain your family member, which **may include handcuffing** and is for the safety of everyone, including your family member.
- Officers will conduct a preliminary investigation to determine whether a crime occurred.
- Officers will conduct a preliminary mental health investigation to determine whether your family member is a *danger to self, danger to other(s), or gravely disabled* due to a mental illness (CA WIC §5150).
- Your statements and historical information are an important part of the mental health investigation (CA WIC §5150.05).
- Officers will inquire about any **firearms** or **other deadly weapons**, and in most cases will seize them for safe-keeping (*pursuant to CA WIC §8102*).
- Officers will notify the Mental Evaluation Unit and a SMART unit (officer & clinician) will be dispatched if available.
- If your family member is an adult, the officers and/or the SMART unit cannot disclose information about him/her due to medical records-related privacy laws.

## **NON-EMERGENCY**

**Los Angeles County**

**Department of Mental Health**

**ACCESS – 1-800-854-7771**

**National Alliance on Mental Illness**

**NAMI 1-800-950-6264**

**<http://namilacc.org/>**