



HOTEL & SHORT-TERM RENTALS *Complaint Form*

Date: _____ *Type of Complaint:* Hotel or Motel Short-Term Rental

Police Concerns: *Please check all that apply. All other complaints will be referred to the appropriate agency (see agencies below).*

Noise Parties Drugs Prostitution
 Criminal Invalidating Permit Other

INCIDENT INFORMATION

Incident Date(s): _____

Business Name (if applicable): _____

Address of Incident: _____

City: _____ State: _____ Zip: _____

Details of the incident: please include names/descriptions and conduct observed): _____

Resolution You Are Seeking: _____

COMPLAINANT INFORMATION

Complainant's Name: _____

Complainant's Address: _____

City: _____ State: _____ Zip: _____

Contact Number: _____ Email: _____

DEPARTMENT	EXAMPLES (POTENTIAL VIOLATIONS)	CONTACT INFO
L.A. Department of Building and Safety	Code violation, improper construction, building safety concern	Phone: 311 Web: https://www.ladbs.org/our-organization/customer-services/contact-us
L.A. Department of Housing	Use violations, improper zoning, home-sharing of a rent-controlled unit.	Phone: (866) 557-7368 Web: https://housing2.lacity.org/residents/file-a-complaint
L.A. Department of Planning	Violations of the home-sharing ordinance, double bookings, owner-occupancy violations, invalid registration numbers, etc.	24/7 Hotline: (213) 267-7788 Email: planning.home-sharing@lacity.org
L.A. City Fire Department	Fire hazards including brush clearance or blocked exits.	Emergency: 911 Web: https://www.lafd.org/fire-prevention/brush/report-hazard
L.A. Department of Sanitation	Environmental safety concerns such as excessive trash or environmental waste.	Phone: (800) 773-2489 Web: https://www.lacitysan.org
L.A. Department of Transportation	Traffic or parking complaints.	Phone: (866) 561-9742 Email: LADOT@lacity.org
Bureau of Street Services	Right of way issues such as illegal dumping or obstructions on sidewalk, alley, or street.	Phone: 311 Web: https://streetsla.lacity.org
Bureau of Contract Administration – Office of Wage Standards	Allegations of wage theft or denial of employment benefits.	Phone: (844) WAGESLA (924-3752) Email: wagesla@lacity.org